

# USER GUIDE



This is the User Guide for the Steffes Transceiver with Steffes Connect.



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# TABLE OF CONTENTS

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Log-In/Create Account .....	1
Dashboard .....	2-3
Devices Tab .....	4-7
Device Details .....	4-7
Setback .....	4-5
Edit Device .....	6
Weather Forecast/Outdoor Temperature .....	6
Share Device .....	7
Locations Tab .....	8-9
5 – Day Weather Forecast .....	8
Register Location .....	8
Location Detail .....	9
Edit Location .....	9
Account Settings .....	10-11
Change Password .....	11
Notification Settings .....	12
Icon for Smart Phone .....	13



Click on the Steffes Connect icon on the top left of the screen at any time to return to your dashboard page.



Click one of these icons in the top right corner of a screen to open a drop-down menu for navigation of Steffes Connect.



Click on the pencil to edit a screen. If the pencil is not available that screen is not able to be edited.



Shows device is online.



Shows device is offline.



Click on the plus sign to add/share a device or to add information.



Click on the question mark to see additional information.

# Steffes Connect Webpage: Log-In/Create Account

- Webpage location:  
<https://steffesconnect.com>
- New accounts require a valid email address for verification during account creation process.
- Device linking requires MAC Address/ Verification Code.

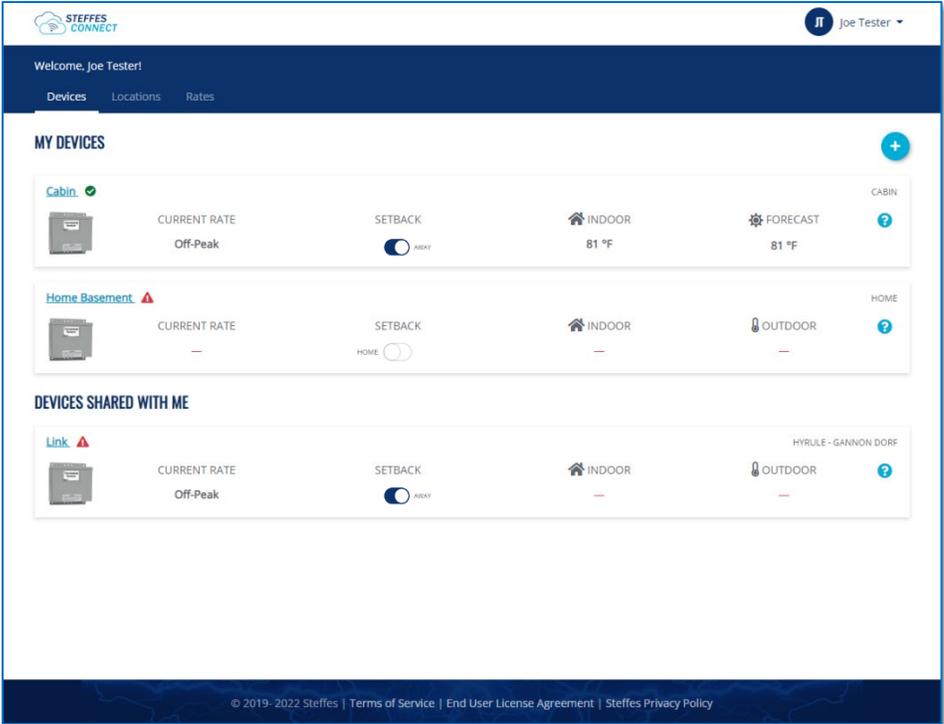
Label on the postcard included with the transceiver:

MAC Address:  
F8:F0:05:XX:XX:XX  
Verification Code: XXXX  
Access Point Setup link: [setup.steffes.com](http://setup.steffes.com)

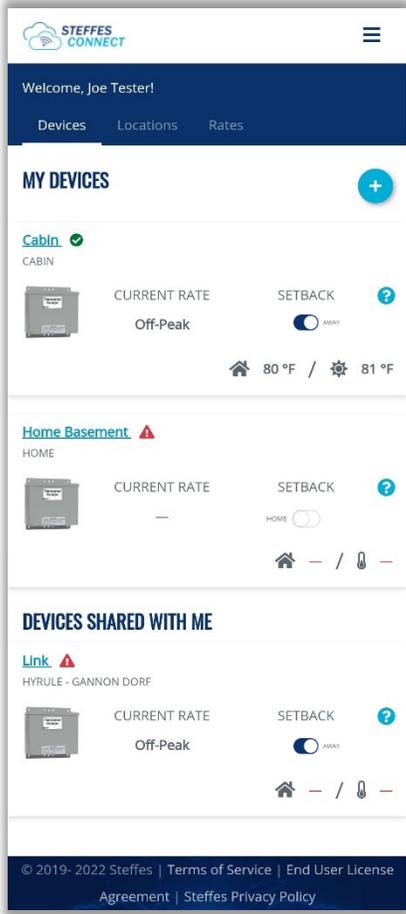
The screenshot displays the Steffes Connect website interface. At the top, there is a navigation bar with the Steffes logo and contact information: 'CONTACT US (888) 783-3337'. Below the navigation bar, a 'WELCOME!' message is accompanied by the Steffes Connect logo and a photograph of a man and a woman looking at a tablet. A prominent blue button labeled 'LEARN MORE' is positioned below the welcome message. The main content area features a heading 'RECEIVE PEACE OF MIND WITH STEFFES CONNECT' followed by a paragraph of text: 'Congratulations on your Steffes Electric Thermal Storage heating purchase and welcome to Steffes Connect! Our new web-based application pairs with compatible Steffes Transceivers to provide homeowners visibility and control of their Steffes heating systems from anywhere at any time.' Below this text is another blue 'LEARN MORE' button. The 'SIGN IN' section contains an email input field, a password input field with an eye icon, a 'Remember me?' checkbox, and a 'Forgot Password?' link. A blue 'Sign In' button is located below these fields. Below the sign-in button is a 'Sign in with Google' button. A horizontal line with 'OR' in the center separates the sign-in options from the 'Create Account' button. The footer of the page contains copyright information: '© 2019- 2022 Steffes | Terms of Service | End User License Agreement | Steffes Privacy Policy'.

# Dashboard

## Computer Dashboard Example



## Smartphone Dashboard Example



# Dashboard

Click on the Steffes Connect logo at any time to return to the dashboard.

YN Your Name ▾ or ☰

Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:

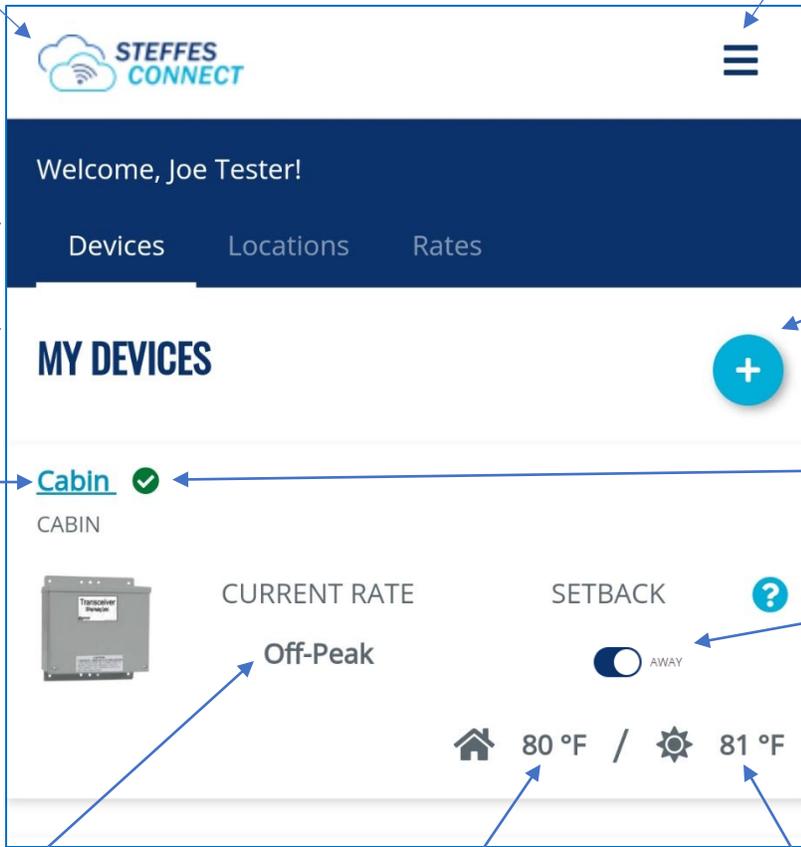
- Account Settings
- Notification Settings
- Contact Us
- Logout

**Devices Tab:**

Click for a list of the devices you have connected to Steffes Connect (pages 4-7).

**Locations Tab:**

Click for registered device locations (pages 8-9).



Click for Device Details.

Click to add an additional device.

Indicates device status:  
 ✓ online  
 or  
 ⚠ offline

**Setback:** Indicates Manual or Scheduled setback is enabled. See page 4-5 for additional information.

**Current Rate:** Indicates peak control status:

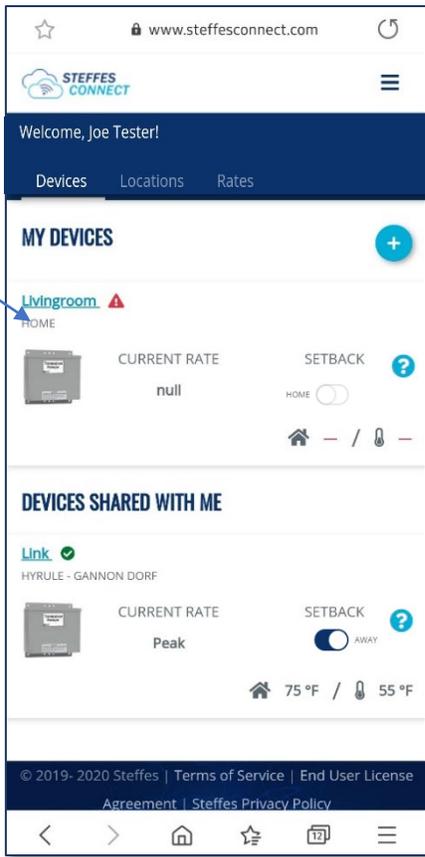
- Peak – Heater is being controlled
- Off-Peak – Heater is uncontrolled and can charge as needed
- Shoulder – Shoulder charging time
- Null – Device is offline

Current indoor temperature.

Current outdoor temperature.

# Devices Tab

Click here for Device Details.



# Device Detail

Click here to return to the Devices.

Click on any tab to see specific device details.

Click the pencil on the top left of the screen to Edit.

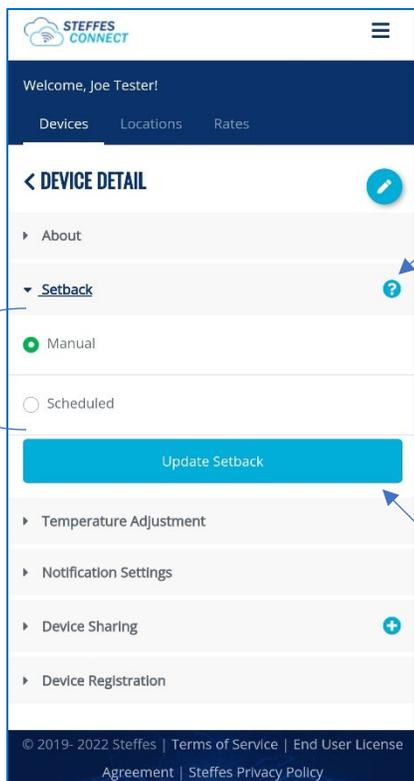


# Device Detail Setback

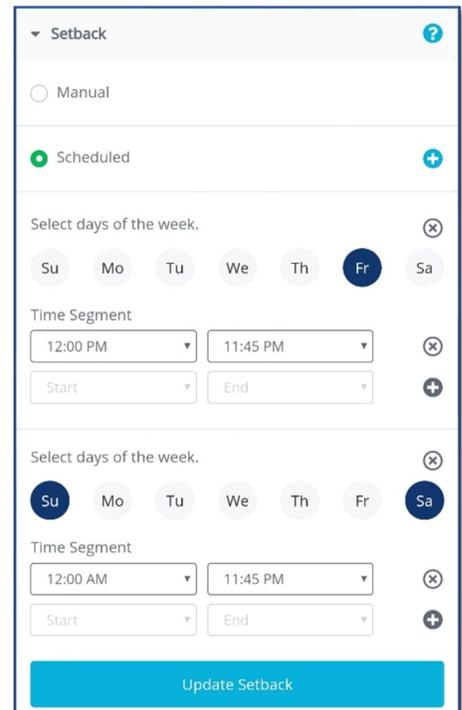
Select Manual or Scheduled Setback.

Setback information

Click Update Setback to save changes.



# Setback Example



**NOTE: Must set two scheduled times when crossing midnight.**

# What is Setback:

Room temperature setback is a simple strategy to help save cost by reducing how often your heating system operates. This is achieved by allowing the temperature in the home to adjust to a lower temperature when away from the home for an extended period of time.

**NOTE: Setback is applicable to 2000 and 2100 Series heaters only.**

Room temperature setback works well in applications where the area being set back will not be used on a regular basis such as a weekend home, cabin, church, school, etc.

It is not advisable to do room temperature setback unless the duration of the setback is 10-hours or more. Using room temperature setback will alter how the heater stores heat. Since energy usage will be reduced during the setback (away) time, the ETS heater will think it needs to store a smaller amount of heat.

If utilizing setback with ETS equipment, it is strongly advised to have the set forward (home) initiated early enough in the off-peak period so the home can be up to temperature prior to going into the on-peak (control) period.

**2100 Only:** Configuration 12 (C012) on the heater display MUST be changed to the room temperature the heater is to maintain during the setback (away) time. Factory default is 60°F/15.6°C.

**2000 Only:** Location 6 (L06) on the heater display MUST be changed to the number of degrees you want to set back. Factory default is d00 (0°).

**NOTE: Setback times will reflect the Power Providers time zone.**

## Setback

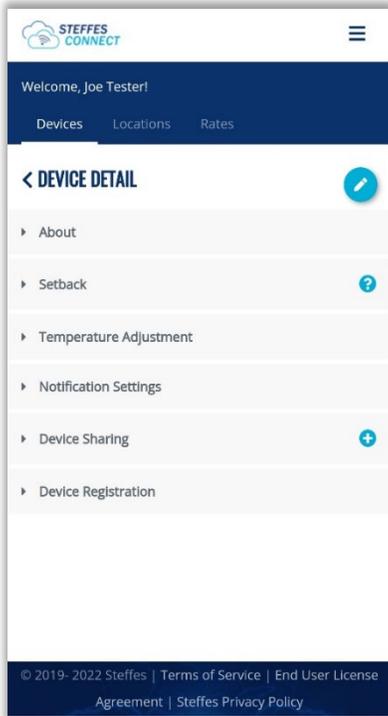
Select Manual or Scheduled Setback.

Ability to adjust Scheduled Setback.

Click to add additional Schedule Setback times.

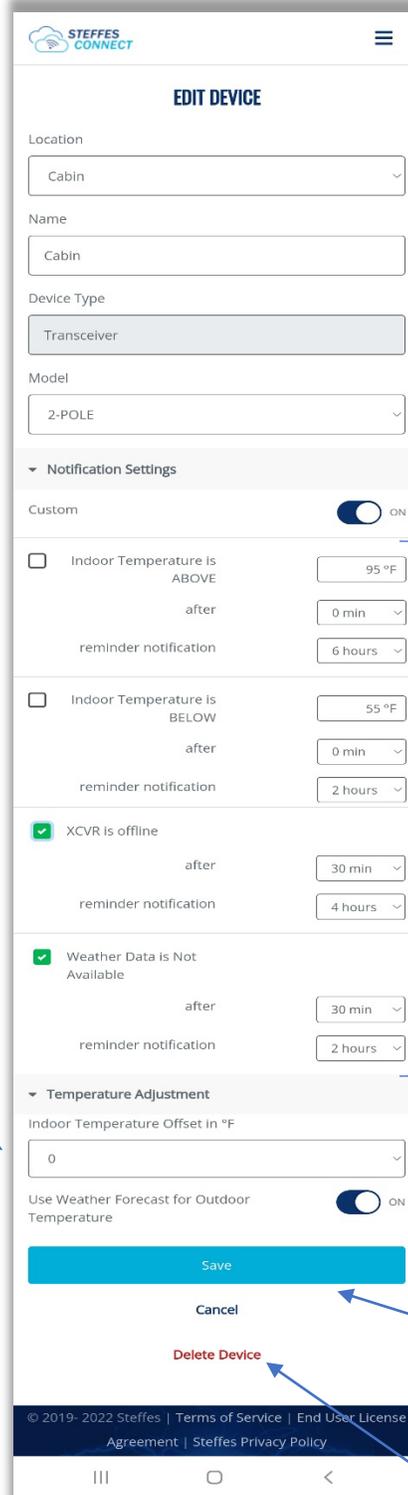
Always click Update Setback to save changes.

# Device Detail



Click to Edit device details.

# Edit Device



Click for drop-down list of locations. See page 9 for more location information.

Change name of device.

Customize individual device notification on/off.

When Custom notification settings is ON you can customize individual device notifications to your preference. A green check mark indicates the notifications you will receive.

To set notifications the same on all devices see page 12.

Temperature Adjustment can be used to off-set the room temperature reading when the indoor sensor is inside the transceiver enclosure.

Always click Save to save any changes made.

To delete a device from your Steffes Connect webpage click here then confirm.

## Weather Forecast vs Current Outdoor Temperature:

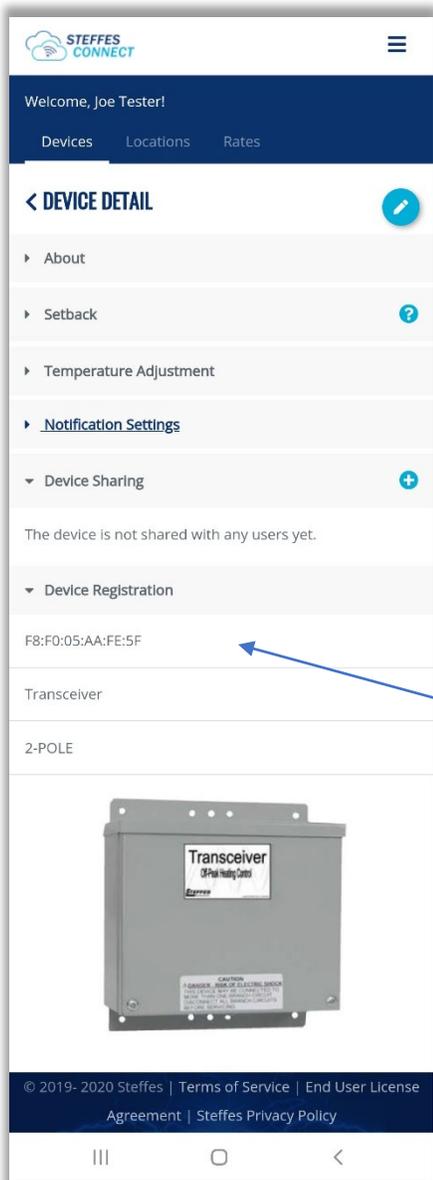
Enabling Weather Forecast allows the average temperature\* for the upcoming 24 hours to be used as the outdoor temperature. This temperature is based on the zip code for the device location, allowing the heater to be prepared for future heat calls.

Current Outdoor Temperature is received from a sensor installed outside or in the device. This gives the current temperature reading to the Steffes heater.

If the transceiver goes offline the heater will default to using the outdoor temperature as sensed at the transceiver.

\*Forecast data is provided to Steffes by OpenWeather™. Product Terms of Service and End User License Agreement apply.

# Additional Device Details



Click the plus (+) sign to share your device.

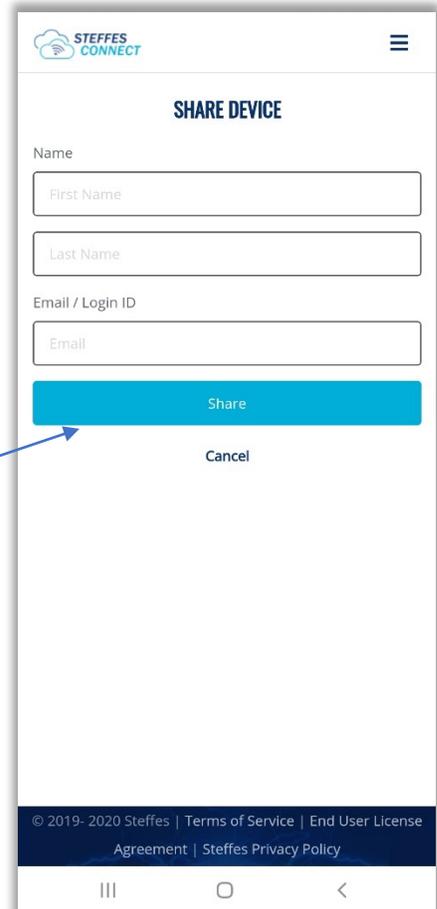
Device MAC address.

Input name and email address information to share this device with another person.

Always click Share to save changes.

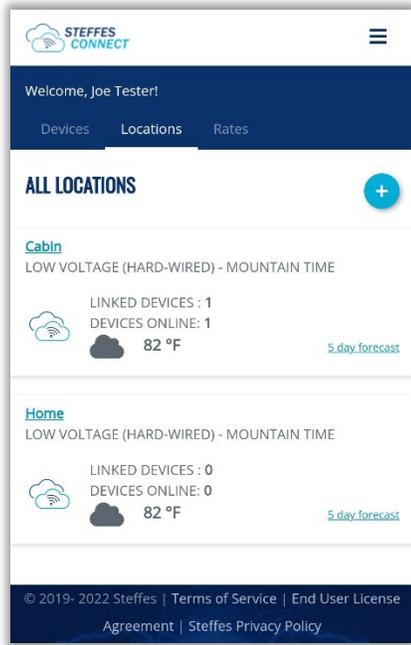
**NOTE: The person you share the device with can view your device, change setback, and set up personalized notifications.**

## Share Device



# Location Tab

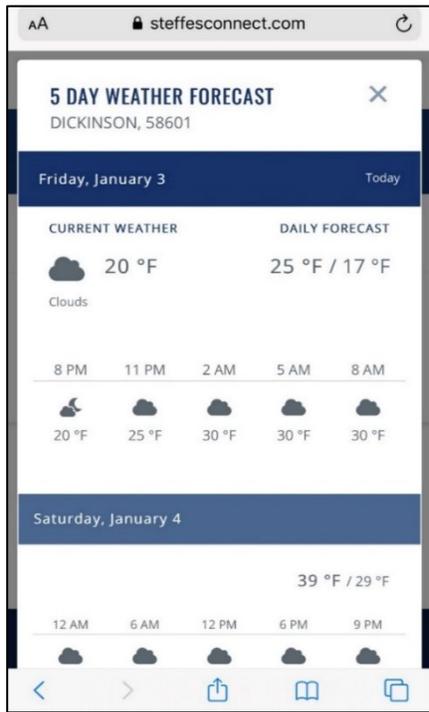
Click Location to access details.



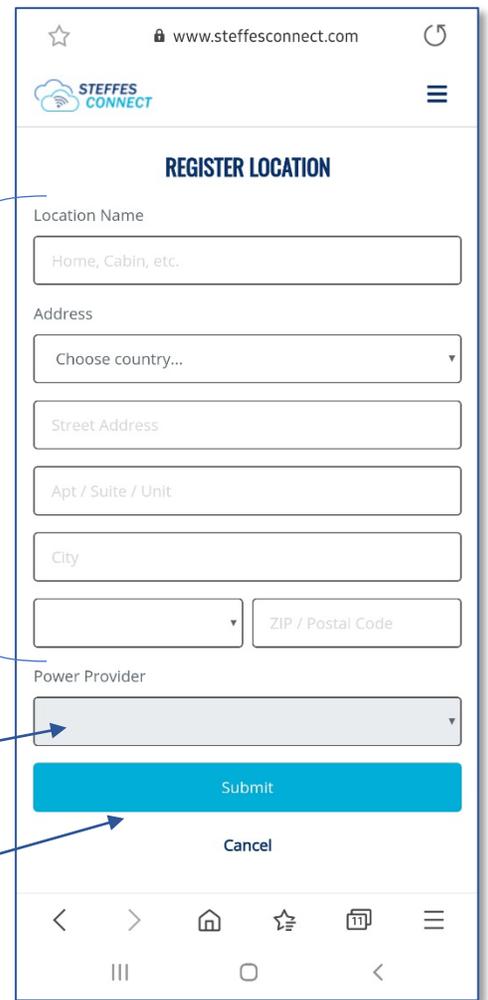
Click to add an additional device location.

Click to access 5-day Weather Forecast.

# 5-Day Weather Forecast



# Register Location

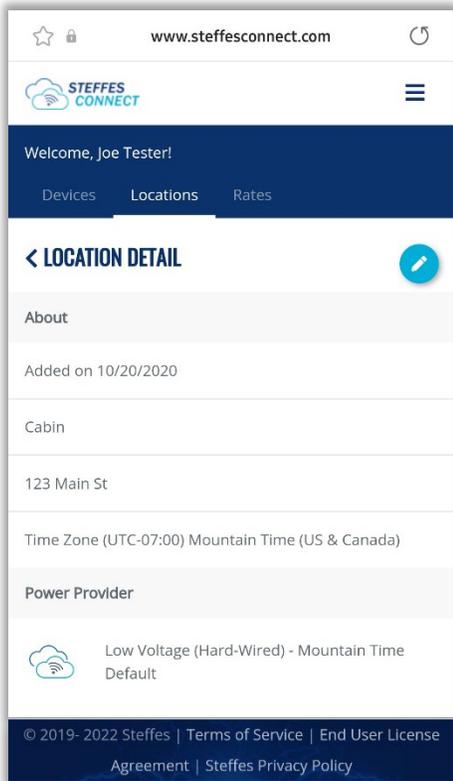


Input information to register a new location.

Select a power provider rate schedule in your area from the drop-down menu.

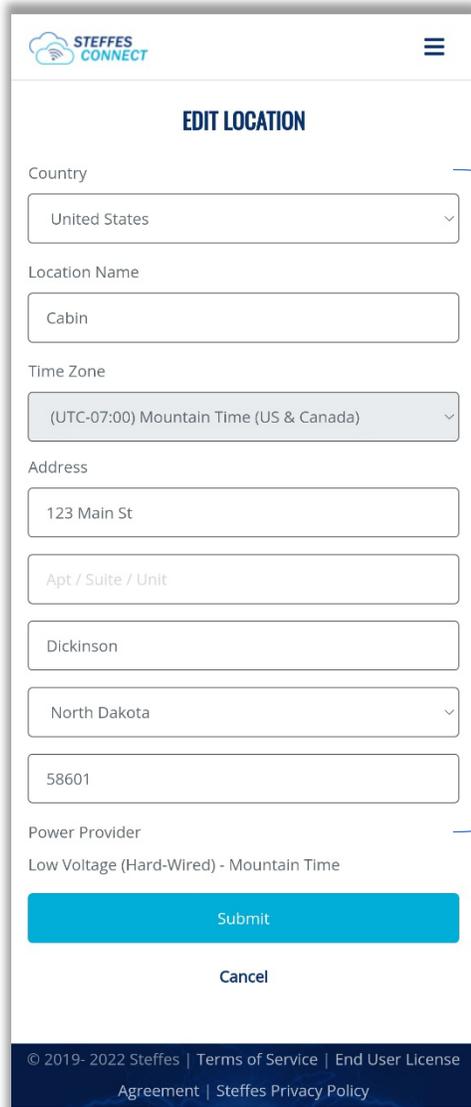
Click Submit to save changes.

# Location Detail



Click to Edit Location Details.

# Edit Location

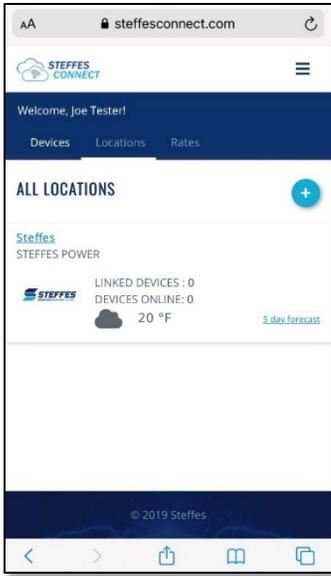


Edit the device location as needed. Time Zone is set on install per the Power Provider rate schedule.

Click to Submit to save edits.

**NOTE: Only locations with no linked device can be deleted. To delete a location click on desired location, click on the pencil in the top right corner for edit, scroll to the bottom of the page and click on Delete Location.**

# Dashboard



YN Your Name or ☰

Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:

- Account Settings
- Notification Settings
- Contact Us
- Logout

# Account Settings



Click to edit Account Settings.

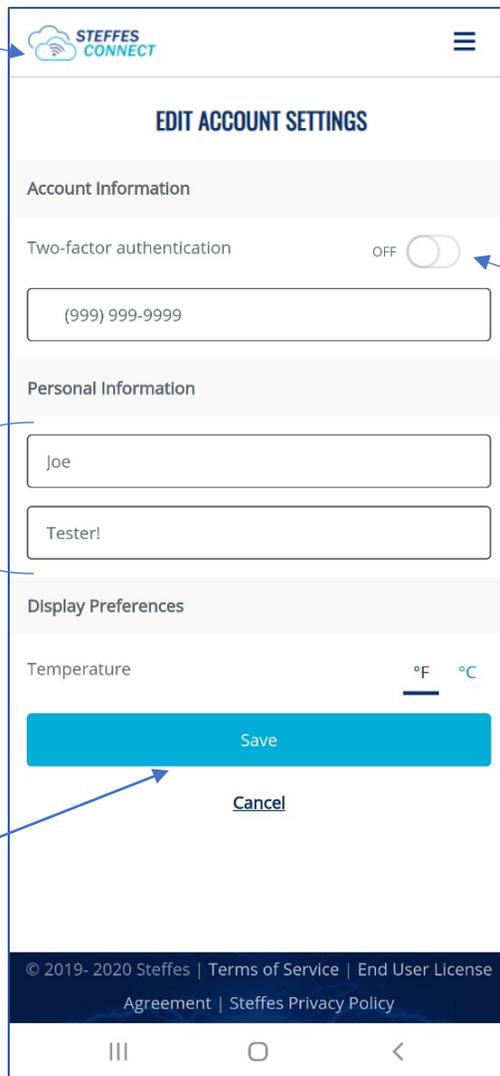
# Edit Account Settings

Click on the Steffes Connect logo at any time to return to the dashboard.

Change phone number for SMS (text message) notifications.

Change first and last name.

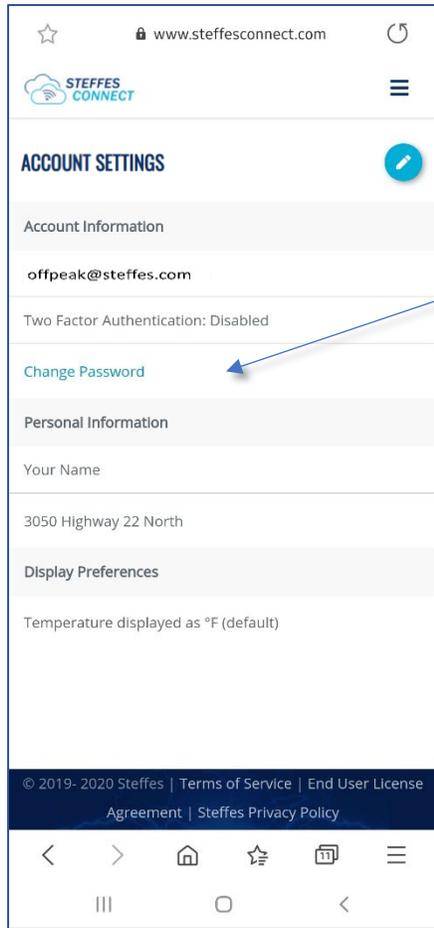
Click Save to save edits.



Two-factor authentication on/off. Enable the two-factor authentication to require a SMS (text message) code before every login.

Change Fahrenheit or Celsius.

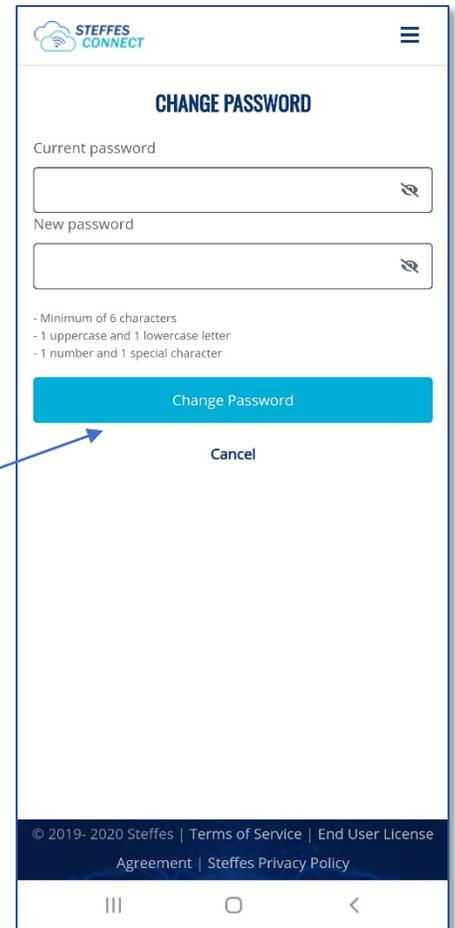
# Account Settings



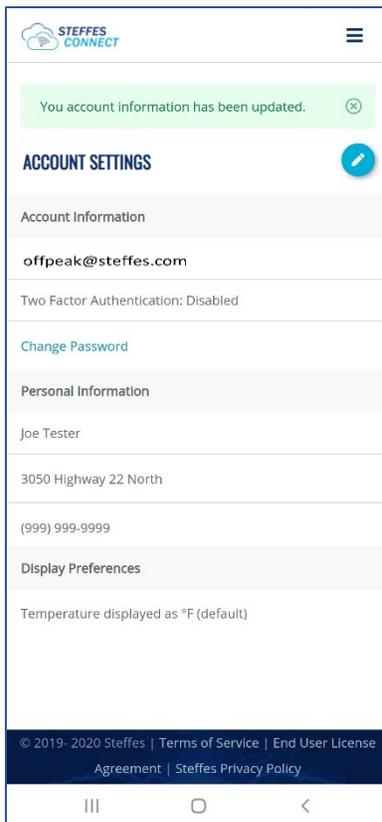
Click to change the device password.

**Password MUST be a minimum of 6 characters, include one (1) each uppercase and lowercase letter, one (1) number, and one (1) special character.**

# Change Password

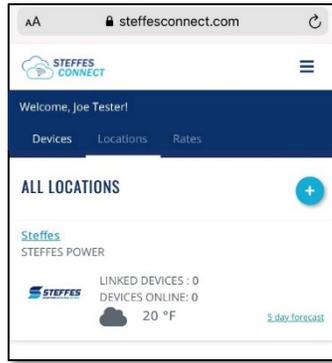


Click to change password.



A green shaded notice will show up at the top of any page once edits have been made and saved.

**NOTE: Any active notifications set here will default to all registered devices. To change notifications to an individual device, follow instructions on page 6.**

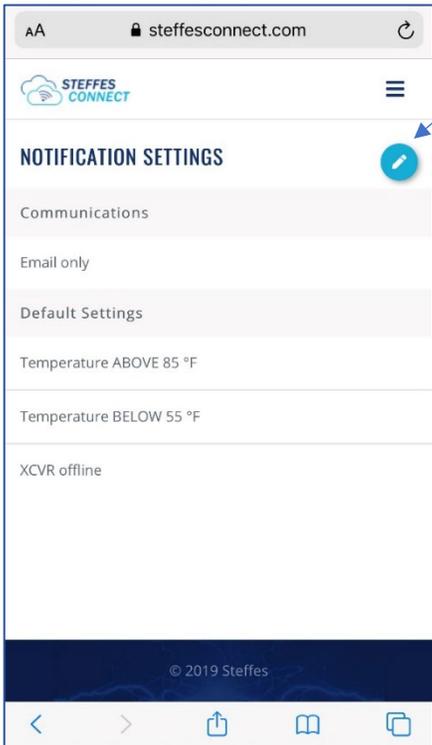


YN Your Name ▾ or ☰

**Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:**

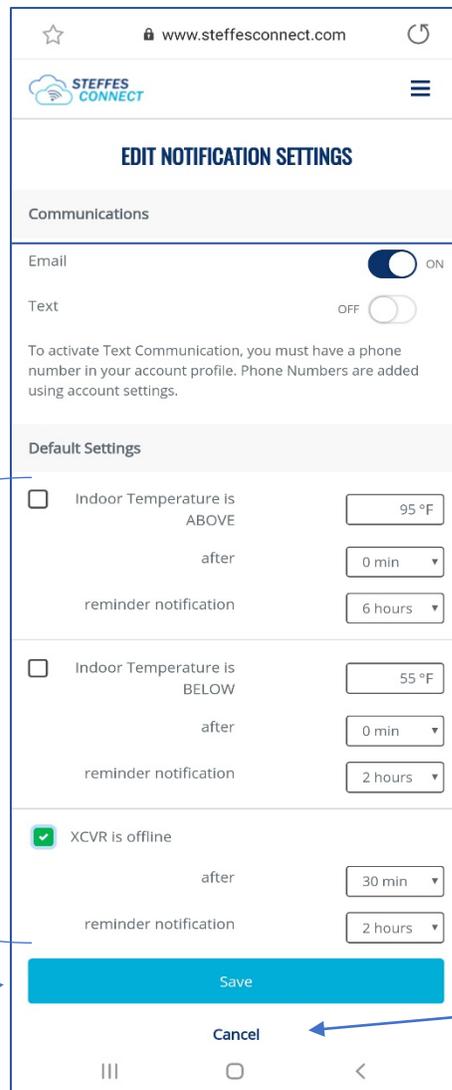
- Account Settings**
- Notification Settings**
- Contact Us**
- Logout**

## Notification Settings



Click the pencil in the top right corner of the screen to Edit Notification Settings. Notifications can be received by email, text message, or both. Notifications will be received if temperature is above or below set temperature and/or device is offline.

## Edit Notification Settings



How would you like to receive notifications? Email, Text or both.

Set up notifications you would like to receive. Click the box for a green check mark to select the notifications you would like to receive.

Always click Save to save changes.

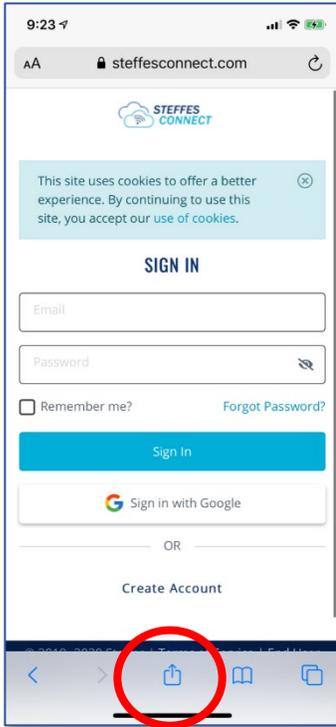
Click cancel if you do not want to keep the changes.

# Icon for Smart Phone

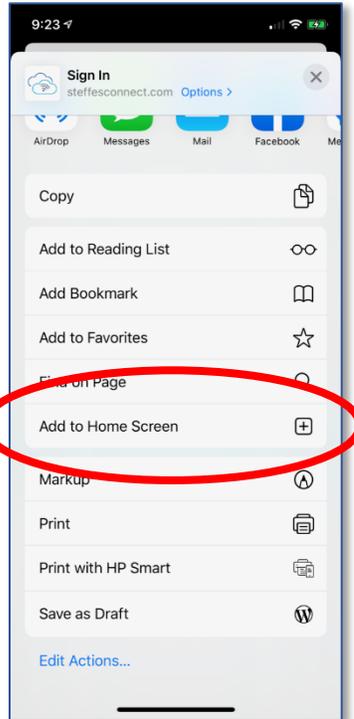
**NOTE: Optional Only. Device models may differ from images shown. Contact your phone service provider for additional assistance.**

APPLE DEVICE

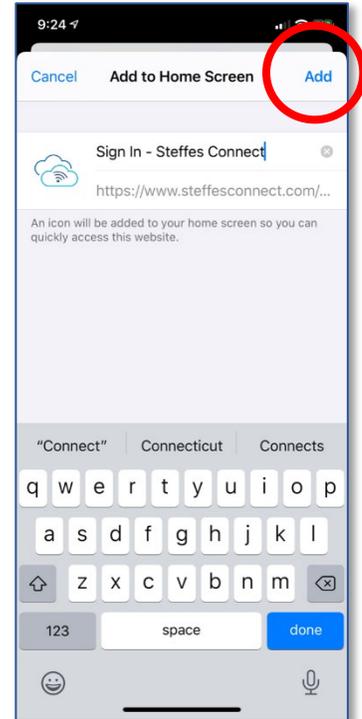
**Step 1:** Open Steffes Connect in the web browser. Tap share icon for pop up menu.



**Step 2:** Scroll to Add to Home Page. Tap for next pop up screen.

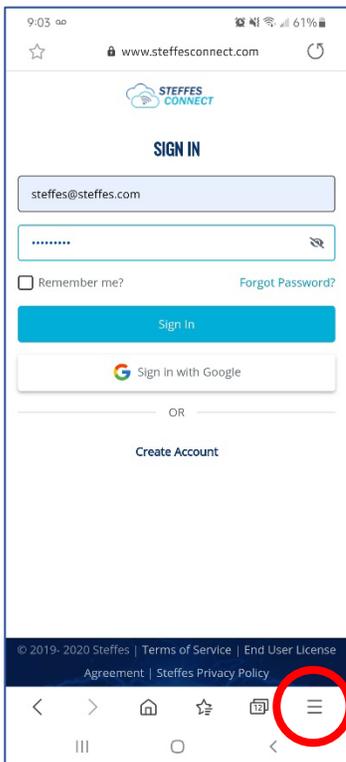


**Step 3:** Tap Add to add icon to device home screen.

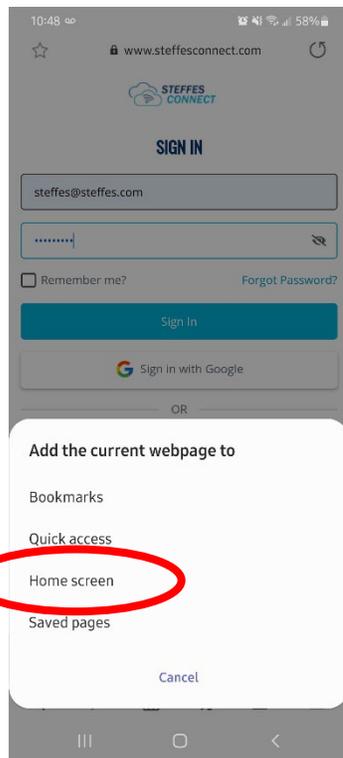


ANDROID DEVICE

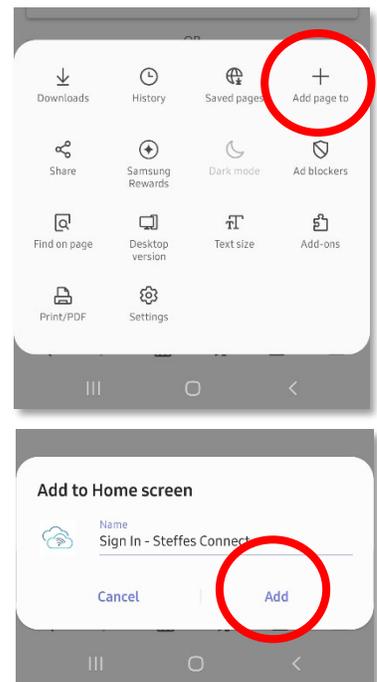
**Step 1:** Open Steffes Connect in your web browser. Tap the 3 dots or 3 lines for pop up menu.



**Step 2:** Tap on Home Screen to add to the device home screen.



**Step 3:** Additional pop up screens may come up. If so, follow prompts to add icon to the device home screen.



*Thank you for purchasing Steffes ETS heating equipment. We welcome your comments relating to this manual. Enjoy your new purchase!*



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