

## THIS PROCEDURE IS FOR THE CUSTOMER

Steffes recommends having a qualified technician present when connecting via the internet to ensure proper communication between the transceiver and the Steffes Connect website.

### Create Account

1. Open a web browser on a smartphone, tablet, or computer, and navigate to the Steffes Connect website at [www.steffesconnect.com](http://www.steffesconnect.com).
2. Click on Create Account.
3. Input name, email address, and desired password (Figure 1). Review the Terms of Service and check box. Click Register.

**NOTE: A verification e-mail is sent to the customer email address as input above. Customer will need to follow the steps in the e-mail to complete registration.**

### Register Device

4. Input device location (home, cabin, garage, etc.), address, and Power Provider (Figure 2). Follow prompts to select a rate schedule or click Submit to save.
5. On the Link Device page, input room name, MAC address, and verification code (Figure 3). Verification code is case sensitive. Click Submit.

**NOTE: If using hard wired peak control connection select "Low Voltage (Hard Wired)" as the Power Provider and click Submit.**

**NOTE: MAC address and verification code are located on the postcard included with the transceiver.**

6. The dashboard page on the Steffes Connect website will appear.

### Network Connection

Wireless internet (Wi-Fi) or an Ethernet cable can be used for network connection. Transceivers connect through 2.4 GHz Wi-Fi networks. If using an Ethernet connection, a cable must be installed between the transceiver and the router. No addition set-up is required. If using Wi-Fi, complete Network Connection steps as follows:

7. Access Wi-Fi network settings on a smartphone, tablet, or computer. "Steffes XCVR" with a MAC address should appear under available networks. This may take up to 5 minutes to appear in network settings. Click on the Steffes XCVR Wi-Fi network (Figure 4).

**NOTE: The device should automatically direct you to enter the verification code. If not automatically redirected, open a web browser, and navigate to [setup.steffes.com](http://setup.steffes.com).**

Figure 1

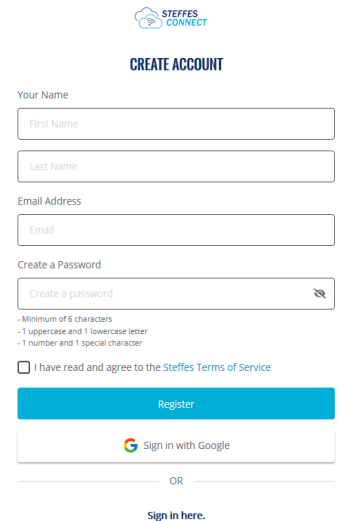


Figure 2

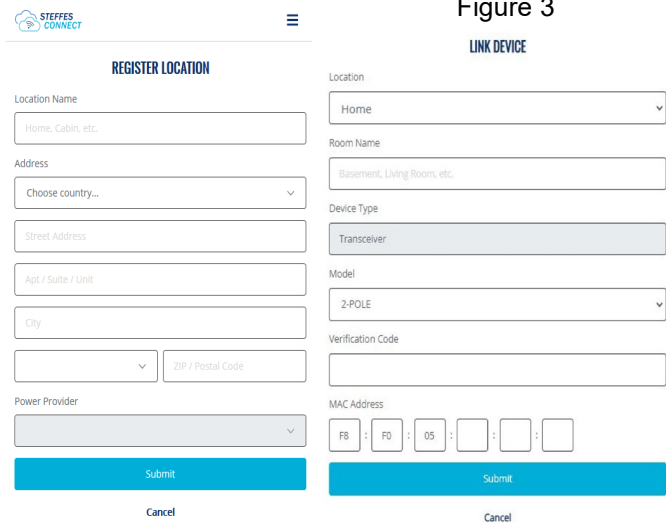


Figure 3

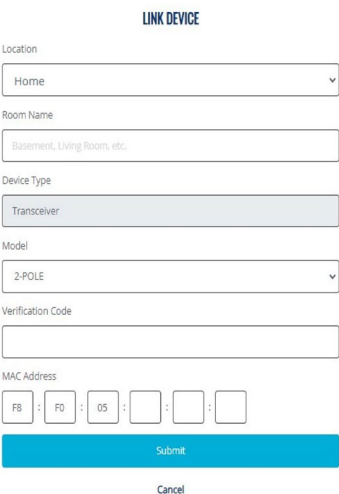
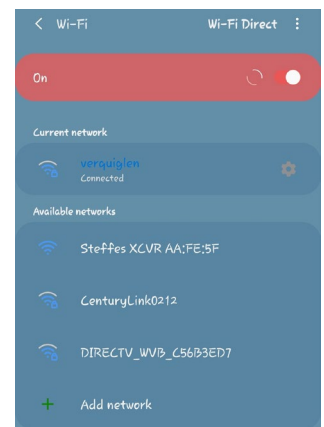


Figure 4



8. Enter the verification code located on the postcard included with the transceiver (Figure 5).
9. Navigate to available networks in your Wi-Fi network connections and select your personal internet network. Enter your network password, if protected (Figure 6). Make sure “Auto Reconnect” is selected when using wireless connection. Click Save.
10. The status page will appear. Click Connect Device on the bottom right of the screen. (Figure 7).



Figure 5

## Device Connection Verification

11. Make sure your smart phone, tablet, or computer re-connects to your preferred internet network.
12. Open a web browser on a smartphone, tablet, or computer, and navigate back to [www.steffesconnect.com](http://www.steffesconnect.com).
13. The transceiver should show up on the home page with a check mark inside a green circle (see below). This shows the transceiver is connected to the internet.

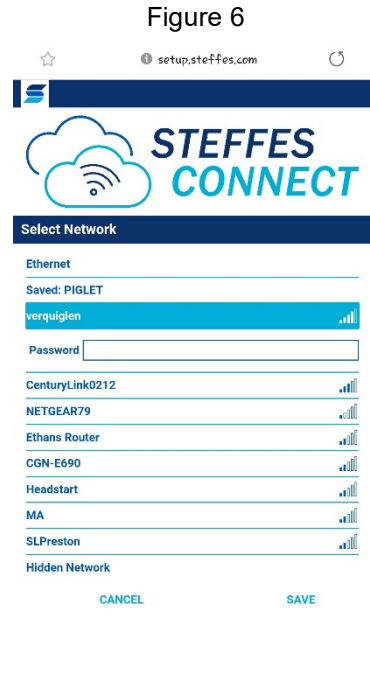


Figure 6

**NOTE: If the system shows an exclamation point inside of a red triangle (see below), power the transceiver off and back on. Wait up to 5 minutes for the device to show online. If the system is still offline, go to [www.steffes.com/TSInternetConnection](http://www.steffes.com/TSInternetConnection) for troubleshooting tools.**

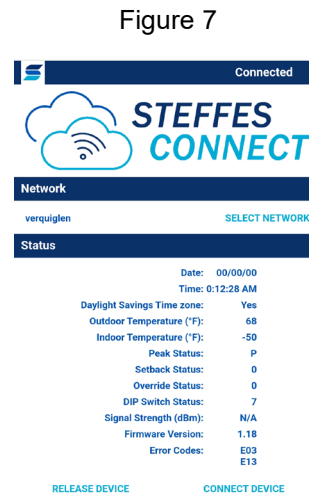


Figure 7

## Steffes Connect Tools



**Click on the Steffes Connect icon on the top left of the screen at any time to return to your dashboard page.**



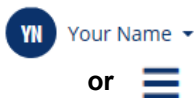
**Click on the pencil on the top left of a screen to edit. If the pencil is not available that screen is not able to be edited.**



**This icon shows the device is online.**



**This icon shows the device is offline.**



**Click on one of these icons in the top right corner of the screen to open a drop-down menu for navigating Steffes Connect.**